

Shipping Policy

Soul Card Studio | Last Updated: June 28, 2026 | <https://soulcardstudio.com>

1. Shipping Area

Soul Card Studio currently ships physical products to eligible locations within the United States unless otherwise stated at checkout.

2. Processing Time

Orders are typically processed within 3-7 business days unless otherwise noted on the product page. Processing time does not include shipping transit time. During launches, holidays, promotional periods, or high-volume seasons, processing times may be longer.

3. Shipping Time

Shipping times vary depending on the carrier, destination, and shipping method selected at checkout. Once an order has been shipped, Soul Card Studio is not responsible for carrier delays, weather delays, holiday delays, incorrect addresses, lost packages, or packages marked delivered by the carrier.

4. Incorrect Shipping Address

Please review your shipping address carefully before placing your order. Soul Card Studio is not responsible for orders shipped to an incorrect or incomplete address provided by the customer. If an order is returned to us due to an incorrect address, the customer may be responsible for additional shipping fees to resend the package.

5. Damaged Packages

If your order arrives damaged, email support@soulcardstudio.com within 7 days of delivery with your order number and clear photos of the damaged item and packaging.

6. Lost or Stolen Packages

If tracking shows that your package was delivered, but you did not receive it, contact the shipping carrier directly to file a claim. Soul Card Studio is not responsible for stolen packages or packages marked delivered by the carrier.

Questions? Contact support@soulcardstudio.com.